

Submit an application (ENG)

Consideration of applications and requests, personal reception of citizens is an integral part of the activities of the prosecutor's office and is guaranteed by the Constitution of Ukraine.

The prosecutor's office aims to unconditionally adhere to a people-oriented approach when considering applications, which is defined as one of the strategic priorities of its activities.

In accordance with Article 131-1 of the Constitution of Ukraine, you can contact the prosecutor's office:

- **on issues of pre-trial investigation:**

1. Participants in criminal proceedings or persons whose rights or legitimate interests are restricted during pre-trial investigation, regarding the conduct of pre-trial investigation of criminal proceedings by pre-trial investigation bodies, procedural guidance in specific criminal proceedings; supervision of covert and other investigative and search actions of law enforcement agencies;
2. Issues of international cooperation during criminal proceedings or interaction with competent institutions of foreign states and international organizations;
3. Regarding the maintenance of public prosecution in court;
4. Regarding the commission of a criminal offense;
5. Regarding the commission of a corruption or corruption-related offense.

- **on issues of representing the interests of the state in court:**

1. Regarding the representation of the interests of the state in the budgetary, credit and financial spheres, on issues of state and municipal property, land relations, environmental protection, and in the sphere of the state's defense-industrial complex;
2. Regarding compensation for damage caused by criminal offenses and bankruptcy issues;
3. In cases related to corruption or corruption-related offenses, as well as in cases of recognizing assets as unfounded and their recovery into state revenue;
4. Regarding representation in the field of childhood protection.

- **on issues of supervision over compliance with laws in the enforcement of court decisions in criminal cases, as well as in the application of other coercive measures related to the restriction of personal freedom of citizens;**

At the same time, we draw your attention to the fact that the Law of Ukraine “On the Prosecutor’s Office” of October 14, 2014 and Article 131-1 of the Constitution of Ukraine deprive the prosecutor’s office of the authority to conduct inspections in order to supervise the observance and application of laws and represent the interests of citizens in court.

You can contact the regional prosecutor's office with an appeal in the following ways:

- by leaving a written appeal in the appeal box in the premises at the address:

21A M. Korduby St., Chernivtsi, 58001;

- by sending a written appeal by mail to the address of the Chernivtsi regional prosecutor's office: 21A M. Korduby St., Chernivtsi, 58001;

- by sending an electronic appeal to the e-mail address: zvern@chnr.gov.ua;

- by calling the hotline number (0372) 51-99-32 with an oral appeal.

Telephone number for information on registering incoming correspondence

– (0372) 53-53-02

The application should contain:

1. Surname, first name, patronymic;

2. Place of residence of the citizen;

3. The essence of the issue raised, comments, suggestions, statements or complaints, requests or demands is stated.

The written application should be signed by the applicant(s) and dated.

The electronic application shall also include an email address to which a response to the applicant can be sent, or information about other means of communication with him (the use of an electronic digital signature when sending an electronic application is not required).

An application completed without complying with the specified requirements will be returned to the applicant with appropriate explanations.

A written application without indicating the place of residence, not signed by the author(s), as well as one from which it is impossible to establish authorship, is recognized as anonymous and is not subject to consideration.